

LIMITED ONE YEAR WARRANTY



What Do I Need to Know to Understand This Warranty?

"B&W" means B&W Custom Truck Beds, Inc.

"Coupler" means the Extend-a-Goose Coupler.

"You" means the original consumer/purchaser of the Coupler.

What Does This Warranty Cover?

This warranty covers defects in the material or workmanship of your Coupler.

What Does This Warranty Not Cover?

This warranty does not cover:

- Normal wear and tear
- The finish on the Coupler (for example, paint and chrome)
- Service or labor charges for:
 - Removing the Coupler
 - Returning the Coupler to B&W, or
 - Replacing the Coupler by anyone other than B&W
- Damage caused by:
 - Neglect, abuse, misuse, or accident
 - Overloading, misapplying, or improperly installing the Coupler
 - Improper maintenance, negligence, or acts of God
 - Alteration of the Coupler in any manner by anyone other than B&W
 - Accessories other than those manufactured and tested by B&W

What is the Period of Coverage?

Your Limited Warranty lasts for one (1) year from date of purchase. Coverage terminates if you sell or otherwise transfer the Coupler.

What Will We Do to Correct Problems?

B&W will repair or replace, at its option, your Coupler free of charge.

How Do You Get Service?

To obtain benefits of the Warranty you MUST:

- Complete the Warranty Registration online or return attached card to B&W within thirty (30) days of the original date of purchase
- Call B&W toll free at 800-248-6564 for a Return Authorization Number (no returns will be accepted without prior authorization)
- Return the Coupler, freight prepaid, to
B&W Custom Truck Beds, Inc.
1216 Hwy. 224
Humboldt, KS 66748

How Does State Law Relate to This Warranty?

This Warranty gives you specific legal rights. You may have different rights which vary from state/province to state/province according to applicable legislation.

B&W does not authorize any person to create for it any other condition or liability in connection with the Product. **Any express warranty not provided in this warranty document, and any remedy for breach of contract that, but for this provision, might arise by implication or operation of law, is hereby excluded and disclaimed. The implied warranties of merchantability and of fitness for any particular purpose are expressly limited to the duration of this Limited One (1) year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.**

B&W shall not be liable or assume responsibility for any incidental or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise, including, but not limited to: the loss of use of any vehicle, loss of time, rental of vehicle, loss or damage to personal property, expenses such as gasoline, telephone, lodging, meals or other related travel costs, or towing, or any other incidental or consequential damages arising out of the use of, or inability to use, or for any reasonable delay in performance under this Warranty. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitations may not apply to you.

REGISTER ONLINE AT www.turnoverball.com OR DETACH AND MAIL BOTTOM PORTION

Warranty Registration for Extend-a-Goose Coupler

Name		
Address		
City	State	Zip
Phone		
Purchased From		
City	State	
Date	Price	
Installed By	<input type="checkbox"/> Self	<input type="checkbox"/> Dealer

2. How do you use your trailer?

- Horses
- Cattle
- Construction
- Farming
- Haul work tools
- Other _____

3. What factors most influenced your decision to buy the Extend-a-Goose?

- Reputation of Company (B&W)
- Prior experience with Turnoverball Gooseneck Hitch
- Value for price
- Friend/Relative recommended
- Dealer recommended
- Bad experience with another brand of coupler
- Advertising
- Store display

1. Which statement best describes your purchase?

- Recommended by dealer
- Recommended by friend
- Rodeo sponsorship
- Internet
- Trade Show
- Other _____

Extend-a-Goose Coupler

Installation Instructions:

1. Remove the stock gooseneck coupler from your trailer's receiver tube. **CAUTION:** Support the coupler during removal so it does not slide out freely and cause injury. Typically, the coupler tube is held in place by a through-hole pin and/or set bolts.
2. Insert the Coupler into the trailer's receiver tube. (The Extend-a-Goose is designed for use with 4" ID round receiver tubes only.)
3. Position the Coupler to the desired height.
4. If the trailer's receiver tube has a hole for a through-hole pin it is recommended that the pin be used. Insert the pin through the receiver tube and one of the incremental holes in the Coupler tube.
5. If the trailer's receiver tube has set bolts, torque them to 100 foot pounds. Check the torque on these bolts periodically.
6. Observe clearances between your truck bed and trailer to avoid damage from pulling on uneven road surfaces, tight turns and otherwise extreme towing conditions.

Latching Instructions:

1. Lift and turn the latch handle so the lower half of the Coupler is free to open.
2. Line up the gooseneck ball in your truck with the Coupler.
3. Lower the trailer jack until the Coupler is over the gooseneck ball.
4. Release the latch handle.
5. Move the lower latch plate until the handle springs down and the latch pin engages which will secure the coupler for towing.
6. **CAUTION:** Keep fingers away from pinch points on the latch when releasing the latch handle.

Maintenance:

Keep your Coupler operating freely by occasionally applying lubricant to the Coupler and latch assembly.

Caution:

Tow your trailer safely. Always use safety chains while towing, and never exceed vehicle tow ratings. Before towing, always make sure the coupler latch pin is fully engaged. A padlock can be used on the latch handle to deter tampering or theft of your trailer while hooked up.

PLACE
STAMP
HERE



B&W Trailer Hitches
P.O. Box 186
Humboldt, KS 66748-0186